

CK Power Public Company Limited and Subsidiaries

Re: Guidelines for Stakeholder Engagement

Effective as of November 21, 2019

Objective

CK Power Public Company Limited recognizes the significance of stakeholder engagement to its operations to ensure stable growth and sustainable development as well as the best interests of all stakeholders. Therefore, the Stakeholder Engagement Policy, as detailed below, has been prescribed as guidelines for the Company and its subsidiaries in strategy formulation and business conduct to ensure organizational transparency.

Scope

The Stakeholder Engagement Policy applies to the Company, its subsidiaries, and all stakeholders affected by the business operation of the Company and/or its subsidiaries as well as those who may have interest in the business operation of the Company's subsidiaries.

1. Objectives of stakeholder engagement

- To evaluate the significance of the Company's stakeholders
- To earn trust and maintain confidence in the Company's transparency and corporate governance among stakeholders
- To establish understanding and expectations among stakeholders as well as foster involvement in the Company's management to advance the organization
- To build stakeholders' confidence in investment and innovation development to enhance the Company's operational efficiency

2. Stakeholder Engagement Guidelines

2.1 Communication and whistleblower channels: The Company has provided three channels through which communications and complaints can be made to the Company's executives and Board of Directors as follows:

- Contact the Investor Relations Division directly through the Company's website at: www.ckpower.co.th/th/ir
- Write an e-mail directly to the Audit Committee and the Board of Directors at directors@ckpower.co.th, to the Company's Secretary at compliance@ckpower.co.th, or to the Investor Relations Division at ir@ckpower.co.th.

- Send a sealed letter to the Chairman of the Audit Committee at CK Power Public Company Limited, 587, Viriyathorn Building, Sutthisan Winitchai Road, Ratchadaphisek Sub-district, Din Daeng District, Bangkok, 10140.

2.2 Implementation: Upon detecting or being notified of a possible violation, the Board of Directors shall appoint the Internal Audit Office as a working team to conduct a fact-finding investigation. If the violation is found to have been committed, the results of the investigation shall be reported to the affiliated unit, the Human Resources Division, and the Managing Director, and an inquiry shall be conducted by a panel to reach a conclusion in a fair and transparent manner.

2.3 Reporting: The Company's Secretary, executives, or Audit Committee members shall report such results to the Board of Directors for acknowledgment and subsequently to stakeholders. The Company shall put in place whistleblower protection and confidentiality measures as well as restrictions of access and disclosure of relevant information to concerned parties only.

2.4 Disciplinary action: Any individual found to have committed a violation shall be subject to prescribed disciplinary action, such as verbal warning, written warning, suspension without pay, and employment termination, as well as any relevant legal action to protect the interests of the Company and all stakeholders with fairness.

3. Whistleblower Protection Guidelines

CKPower has prescribed protection measures, confidentiality guidelines, and restrictions of access and disclosure to foster confidence and a sense of security to complainants as follows.

3.1 The whistleblower or complainant may choose to disclose their identity or to remain anonymous if such disclosure presents a risk of harm or damage.

3.2 The Company shall consider any information given as confidential and disclose it only to those responsible for resolving the issue or alleviating the damage, with priority given to the safety or potential harm to the whistleblower or complainant or related parties.

3.3 If the whistleblower or complainant believes that they may be imperiled or affected, they may request suitable protection measures from the Company, or the Company may offer protection measures to the whistleblower or complainant if a risk of damage or harm is present.

3.4 Any affected person shall be provided with remedies through an appropriate and fair process.

3.5 The Company shall remedy and mitigate any damages incurred under the management mechanism and the rules of law as soon as possible.

Please be informed and comply accordingly.

(Mr. Thanawat Trivisvavet)

Managing Director